

## New Staff Orientation Guide

The Homeless and Housing Resource Center (HHRC) is a central hub of easily accessible, no-cost training for health and housing professionals in evidence-based practices that contribute to housing stability, recovery, and an end to homelessness. While we offer an expansive library of [resources](#) and [online courses](#), these tools offer valuable primers for new professionals.

### Understanding Substance Use

- Opioid Use
  - [Toolkit: Part I; Toolkit: Part II](#)
  - Online Course: [Whole-Person Care for Opioid Use Disorder](#) (3.0 CEUs)
- Methamphetamine Use
  - [Toolkit](#)
  - Online Course: [Supporting People Who Use Methamphetamine](#) (1.5 CEUs)
- Xylazine Use: [Fact Sheet](#)

### Understanding Serious Mental Illness

- Adverse Childhood Experiences: (Article) [Adverse Childhood Experiences](#)
- Serious Mental Illness and Homelessness
  - Online Course: [Serious Mental Illness and Homelessness](#) (1.5 CEUs)
  - Fact Sheet: [Understanding and Supporting Residents with Serious Mental Illness](#)
- Hoarding: (Online Course) [Introduction to Hoarding Disorder](#) (1.5 CEUs)

### Achieving and Maintaining Housing

- Toolkits and Fact Sheets
  - [Effective Property Management Strategies](#)
  - [Helping Individuals Who Are Homeless Obtain Identification Documents](#)
  - [Fair Housing Protections for People with SMI, SUD, or COD](#)
  - [Eviction Prevention: A Toolkit for Tenants and Service Providers](#)
  - [Recovery Housing: Expanding Access and Supporting Choice](#)
- Online Course
  - [Introduction to Housing Models, Housing Navigation, and Engagement](#) (4 CEUs)
  - [Advanced Care Planning for People Who Are Homeless](#) (2 CEUs)

### Treatment Models and Engagement

- Online Courses
  - [Workforce Training for New Behavioral Health Staff](#) (1.5 CEUs)
  - [Introduction to Treatment Models & Engagement](#) (3 CEUs)
  - [Trauma-Informed Outreach and Engagement](#) (3 CEUs)
  - [Supporting Older Adults Who Are Homeless](#) (2 CEUs)