![SAMHSA - Substance Abuse and Mental Health Services Administration](logo)

Homeless and Housing Resource Center (HHRC)
New Staff Orientation Guide

HHRC is a central hub of easily accessible, no-cost training for health and housing professionals in evidence-based practices that contribute to housing stability, recovery, and an end to homelessness. While we offer an expansive library of resources, webinars, and online courses, these tools offer valuable primers for new professionals in their first three months.

Understanding Substance Use

- Opioid Use
  - Toolkit: Part I and Webinar
  - Toolkit: Part II and Webinar
  - Online Course: Whole-Person Care for Opioid Use Disorder (3.0 CEUs)
- Methamphetamine Use
  - Toolkit and Webinar
  - Online Course: Supporting People Who Use Methamphetamine (1.5 CEUs)
- Xylazine Use
  - Fact Sheet and Webinar

Understanding Serious Mental Illness

- Adverse Childhood Experiences
  - Article: Adverse Childhood Experiences
- Serious Mental Illness and Homelessness
  - Online Course: Serious Mental Illness and Homelessness (1.5 CEUs)
  - Webinar: Serious Mental Illness and Homelessness
  - Fact Sheet: Understanding and Supporting Residents with Serious Mental Illness
- Psychotic Disorders
  - Webinar: Introduction to Psychotic Disorders
  - Webinar: Outreach and Housing Support Individuals with Psychotic Disorders
- Hoarding
  - Online Course: Introduction to Hoarding Disorder
  - Webinar: Introduction to Hoarding Disorder

Achieving and Maintaining Housing

- Toolkits and Fact Sheets
  - Effective Property Management Strategies
  - Helping Individuals Experiencing Homelessness Obtain Identification Documents
  - Fair Housing Protections for People with SMI, SUD, or COD
  - Eviction Prevention: A Toolkit for Tenants and Service Providers
  - Recovery Housing: Expanding Access and Supporting Choice

Updated November 2024

- Webinars
  - Three-part Learning Community: [Supportive Housing Models that Work](#)
  - [Helping Individuals Experiencing Homelessness Obtain Identification Documents](#)
  - [Eviction Prevention: Strategies for Supporting Individuals with Serious Mental Illness and Substance Use Disorders](#)
- Online Course
  - [Introduction to Housing Models, Housing Navigation, and Engagement](#) (4 CEUs)

Treatment Models and Engagement

- Online Courses
  - [Introduction to Treatment Models & Engagement](#) (3 CEUs)
  - [Trauma-Informed Outreach and Engagement](#) (3 CEUs)
  - [Supporting Older Adults Experiencing Homelessness](#) (2 CEUs)
- Webinars
  - Four-part Learning Community: [Trauma-Informed Outreach and Engagement](#)
  - [Street Medicine for Unsheltered Individuals: Serving People Where They Are](#)