

**HOMELESS & HOUSING RESOURCE CENTER**

## SNOFO Learning Community

Serving people who use drugs and those with co-occurring mental health needs

**SAMHSA**  
Substance Abuse and Mental Health Services Administration

March 12, 2024

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### ASL Interpretation and Transcription

- We have arranged for ASL interpretation services during this meeting. The ASL interpreters are:
  - Pamela Mitchell
  - Linda Egge
- Live transcription is available
  - Click Live Transcript  and then select Show Subtitle
  - Subtitles can be moved within the window and re-sized
- If you are experiencing technical difficulties, please contact [info@hrctraining.org](mailto:info@hrctraining.org)

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### Disclaimer

The Homeless and Housing Resource Center is a program operated by Policy Research, Inc. and developed under grant 1H795M083003-01 from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services (HHS). Interviews, policies, and opinions expressed are those of the authors and do not necessarily reflect those of SAMHSA or HHS.

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## Welcome to Session 2

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Resource Mapping to Maximize Partnerships  
and Coordination of Services

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## Agenda

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- Recap of Session 1
- Collaborative Partnerships Required to address Whole Person Care- 30 minutes
- Resource Mapping: What it is, Why it's necessary, and How to do it- 40 minutes
- Closing Q&A

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## What's Possible?

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When we work together to align and leverage our work to coordinate affordable, accessible housing with increased access to health and social services, we create the infrastructure to fully meet the needs of the people we serve.

**“Partnerships don’t just happen, however. They need ‘connective tissue’—an infrastructure supporting frequent and systemic level collaborations—to help form the partnership and hold it together over time.”**

[Building connective tissue for effective housing-health initiatives \(brookings.edu\)](https://www.brookings.edu/research/building-connective-tissue-for-effective-housing-health-initiatives/)

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## Collaborative Partnerships

**Why? People have needs beyond what your organization can offer!**

Ideas for partnership	
Health Care	Recovery community
Mental Health services	Benefits and Entitlement Acquisition (VA, SSI, SSDI, SNAP, TANF, Medicaid, Medicare, General Assistance, etc.
Treatment for substance use	School-based resources
Harm Reduction resources	DV, sexual assault and dating violence resources
Support with probation, parole, re-entry and other legal services	Employment and Adult Education
Culturally responsive programming	Support navigating child welfare system
Transportation	Other poverty alleviation efforts



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## Current Partners

Which systems and partner organizations are you working with?



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## Resource Mapping: What & Why?

- Resource mapping is an activity your organization and partners can engage in to map out currently available resources and funding streams needed to build a whole person care approach.
- To effectively map out resources that are needed, successful collaborative partnerships with a variety of agencies must be able to work together. The necessary partners will vary and may expand over time based on the the goals and target population(s).
- Because your organization doesn't offer every service needed by your client base, you must work to partner with those that do.



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## Resource Mapping: How?

Mapping the resources available to address the Whole Person Care needs of the population you are serving can be done using a cross walking tool. Using a matrix, identify for each need (service) the following items:

- Service providers;
- Funding sources;
- Administering agency;
- Funding mechanism (i.e. annual grant or 5-year contract)
- Target population served; and
- Geographic areas where the services are available.

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## Resource Mapping: How? (Cont.)


The services included in the crosswalk may be provided by health care agencies, human service agencies, state and local housing agencies, and/or community partners. Services may target distinct populations such as the following:

- Adults and/or families and/or youth experiencing homelessness;
- People with mental and/or substance use disorders;
- People with physical, intellectual, and/or developmental disabilities; and
- Older adults, veterans, and other populations needing long-term

It is essential that the team completing this work include members from a wide variety of agencies, programs, and organizations.\*

\*content informed and modified by TAC co-developed [State Medicaid-Housing Agency Partnership Toolkit](#)

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## Resource Mapping: How? Crosswalk Example

Crosswalk						
What service is provided?	What funding sources currently are paying for these services?	List agency that currently offers these services.	What funding mechanism (s) are used for this service?	For what eligible population is the service covered?	In what geographic areas are these services offered?	Key Point of Contact (name, email, phone, website)
Outpatient treatment and MAT	*SAMHSA SOR *Medicaid	Recovery Support Connections	SOR grant annual Medicaid-3-year MCO contract	Indigent and Medicaid covered Adults	City of Milwaukee	Gorgina Smith <a href="mailto:gsmith@recoveryconnections.org">gsmith@recoveryconnections.org</a> (608) 222-2223
Benefits and Entitlement Supports (SOAR)	SAMHSA MCO	Milwaukee Coalition	Annual contract	Homeless adults	City of Milwaukee	Lera Finely <a href="mailto:lfinely@soar.org">lfinely@soar.org</a> (608) 222-2223, <a href="http://milwaukeecoal.org">milwaukeecoal.org</a>

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## What gaps exist?

Once resources are mapped via a Crosswalk, identify what gaps exist? What obstacles exist to fully utilizing existing capacity of programs? These will be identified as you build your crosswalk through inquiry about availability and level of utilization.

For example, your community has 20 MH Crisis Respite Units, but it seldom is at even 50% capacity? Identify barriers such as insufficient intake staffing, lack of knowledge of referral process, overly burdensome referral or intake processes, etc.

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## Available Resources to Help You Find Key Partners in Your State

- [Medicaid State Plan information](#)
- [SAMHSA Grant Awards by State](#) \*
- [State Housing Finance Agency](#)
- [State and Regional Community Action Associations](#)
- [Crisis Response/988 Operators](#)
- [Harm Reduction services](#) \*
- [Recovery Residences](#)
- [Oxford Houses](#)
- [SOAR programs](#)
- [State Office of Rural Health\\*](#)

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## Available Resources to Help You Find Key Partners in Your State, Cont.

- [Health Care for Homeless Clinic Directory](#)
- [Single State Authority for Substance Use](#)
- [Peer Recovery Workforce Certifications by State](#)
- [Recovery Community Organizations supporting recovery from substance use](#) \*
- Webinar from Technical Assistance Collaborative: [Coordinating HHS Housing-Related Supports and Services with HUD Housing Assistance for People Experiencing Homelessness](#).
- Webinar from Homeless and Housing Resource Center: [Funding Supportive Housing Services for People with Behavioral Health Needs: Federal Resources](#)

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### Additional Partners: Traditional CoC, By Us/For Us

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**Traditional CoC Providers**

- Street Outreach Teams, PATH Teams
- Shelter Operators
- Affordable Housing Operators/Landlords/[Housing Authorities](#)
- PSH, Recovery Housing, RRH Providers

**By Us/For Us-led organizations**

- Community based organizations serving Black, Brown and Indigenous or other socially disenfranchised populations
- Tribal Nations
- Recovery Community Support organizations
- Faith Based organizations

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### Additional Partners: Health Care

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### Health Care Partners

- Medicaid Managed Care Organizations
- Behavioral Health Providers
- Community Health Clinics
- Street Medicine/Mobile Unit
- Hospitals
- Public Health

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### Additional Partners: Benefits, Entitlement, Employment, Education, Etc.

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**Benefits and Entitlement/Employment and Education supports**

- Child and Family Services (TANF, SNAP)
- SOAR programs
- Social Security Office and Disability Determination Services
- Employment service providers (DVR, Workforce Onestop Centers, Community Colleges that utilize DOL, RSN, FSET and General Funds)

**Others**

- Community Action Agencies
- Philanthropy
- Researchers
- Motel operators, Libraries, etc.

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### Poll Question

Which 2-3 partners that you don't yet work with, would you most like to develop a partnership agreement with over the next year?

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### Poll Question

What steps can you take next to develop partnerships with those systems you want and need at the table?

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### Questions and Answers

#### Additional Technical Assistance

Do you have a question about this Learning Community or SAMHSA technical assistance for your community? Reach out to your HUD TA coach or [submit a question to HHRC](#). Under the "Subject" section of the Contact Us form, please select "HUD SNOFO Grantee TA Question."

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**Evaluation and Certificate of Participation**

<https://lanitek.com/P?s=564339>  
*(If you receive an error message, try again in a few minutes)*

HHRC SAMHSA

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**Thank You!**

*SAMHSA's Homeless and Housing Resource Center provides high-quality, no-cost training for health and housing professionals in evidence-based practices that contributes to housing stability, recovery, and an end to homelessness.*

**Contact Us:**  
<http://hhrctraining.org/> | [info@hhrctraining.org](mailto:info@hhrctraining.org) | 518-439-7415x4

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